



STATE OF NH
DEPT OF JUSTICE
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July 21, 2016

VIA OVERNIGHT MAIL

Attorney General Joseph Foster
Office of the Attorney General
33 Capitol Street
Concord, NH 03301

Re: Incident Notification

Dear Attorney General Foster:

On July 7, 2016, inVentiv Health (“inVentiv”) learned that a targeted “phishing” email message had been sent to one of its employees in June. The email was designed to appear as though it had been sent by an inVentiv executive, from the inVentiv executive’s email account, requesting the uploading of U.S. employees’ 2015 W-2 Forms to a file sharing site. Believing the email request to be legitimate, the W-2 data was uploaded so that unknown perpetrators potentially received 2015 tax forms that contained employees’ names, addresses, Social Security numbers and salary information.

Upon learning of this incident, inVentiv immediately began an investigation. inVentiv has also notified the IRS and FBI of this incident and we will be cooperating with their investigations. The IRS has indicated that they will monitor employees’ accounts for this year, in an effort to prevent fraudulent tax refunds from being paid out.

inVentiv began mailing notification letters to the affected individuals on July 21, 2016. inVentiv is notifying forty-nine (49) New Hampshire residents by first class mail in substantially the same form as the letter attached hereto, pursuant to N.H. Rev. Stat. Ann. § 359-C:20.¹ inVentiv is offering affected current and former employees two years of credit monitoring and identity theft protection services through Equifax. inVentiv is also providing a dedicated call center that affected individuals may contact with questions regarding the incident.

¹ As inVentiv Health does not conduct business in New Hampshire, this letter is not, and does not constitute, a waiver of personal jurisdiction.

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To help prevent something like this from happening again, inVentiv Health is re-educating its employees with respect to phishing emails and has taken steps to enhance its existing security.

Please do not hesitate to contact me if you have any questions regarding this matter.

Sincerely,

A handwritten signature in cursive script, appearing to read "Theodore J. Kobus III".

Theodore J. Kobus III

Partner

Enclosure

